



American Cooling Technology, Inc.

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AMERICAN COOLING TECHNOLOGY
WARRANTY PROCEDURE

In the event a failure occurs within the warranty period:

1. **Call A.C.T. for authorization, (877-228-4247)**
 - A. Provide A.C.T. unit serial number to verify warranty
 - B. Determine service center
 - C. Communicate repair procedure and agree on cost

2. **Repair**
 - A. Perform repair according to A.C.T. instructions
 - B. Replacement parts must be provided by A.C.T. unless other preauthorized by A.C.T.

3. **Complete warranty claim form to include:**
 - A. Service center name
 - B. Customer name
 - C. Unit serial number
 - D. Complete description of failure and repair
 - E. Signature
 - F. Total cost must match agreed amount

4. **Submit warranty claim form to A.C.T. with in 30 days of failure**